

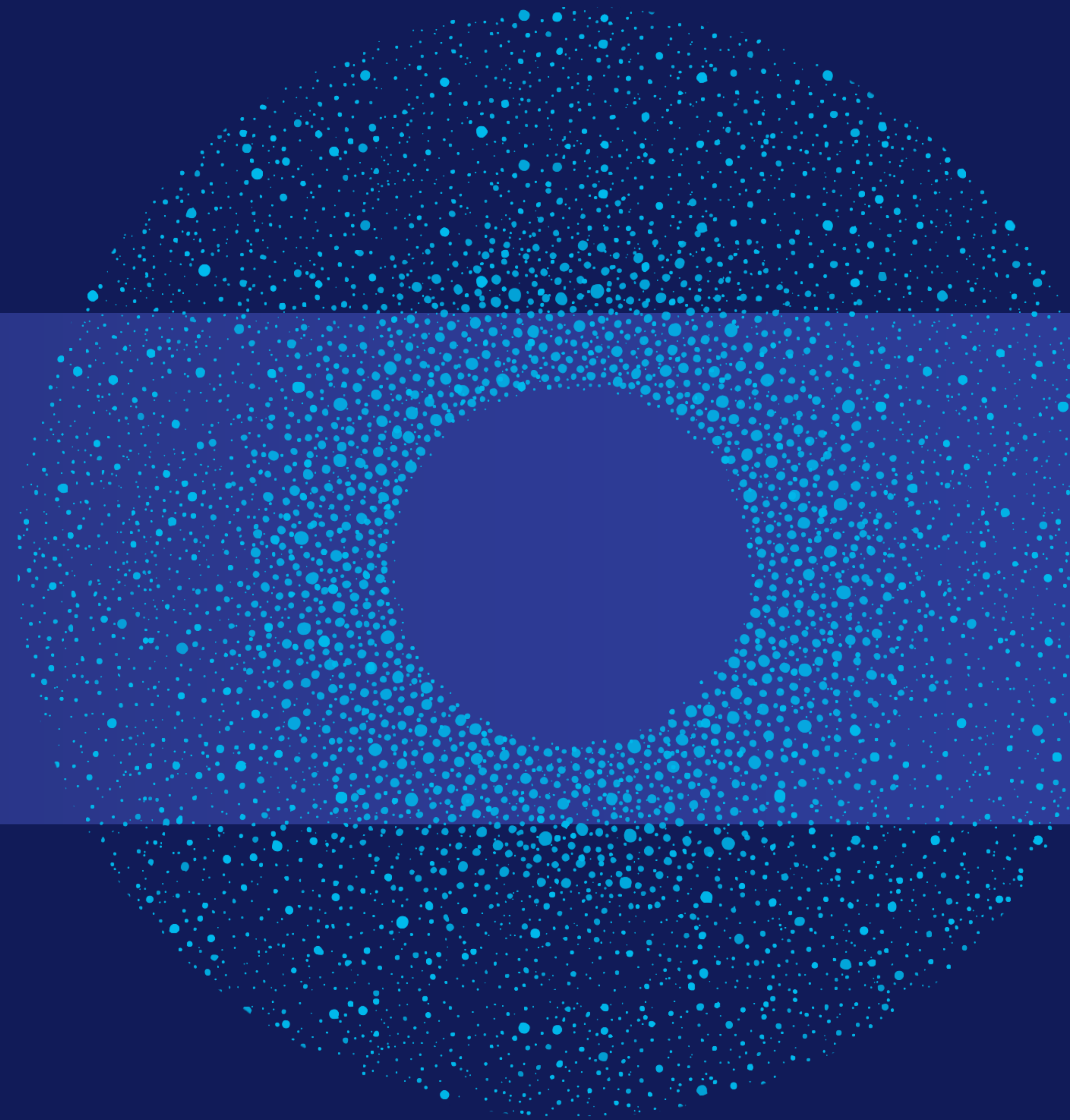
opentextTM

Web Site Management

Roadmap 2018

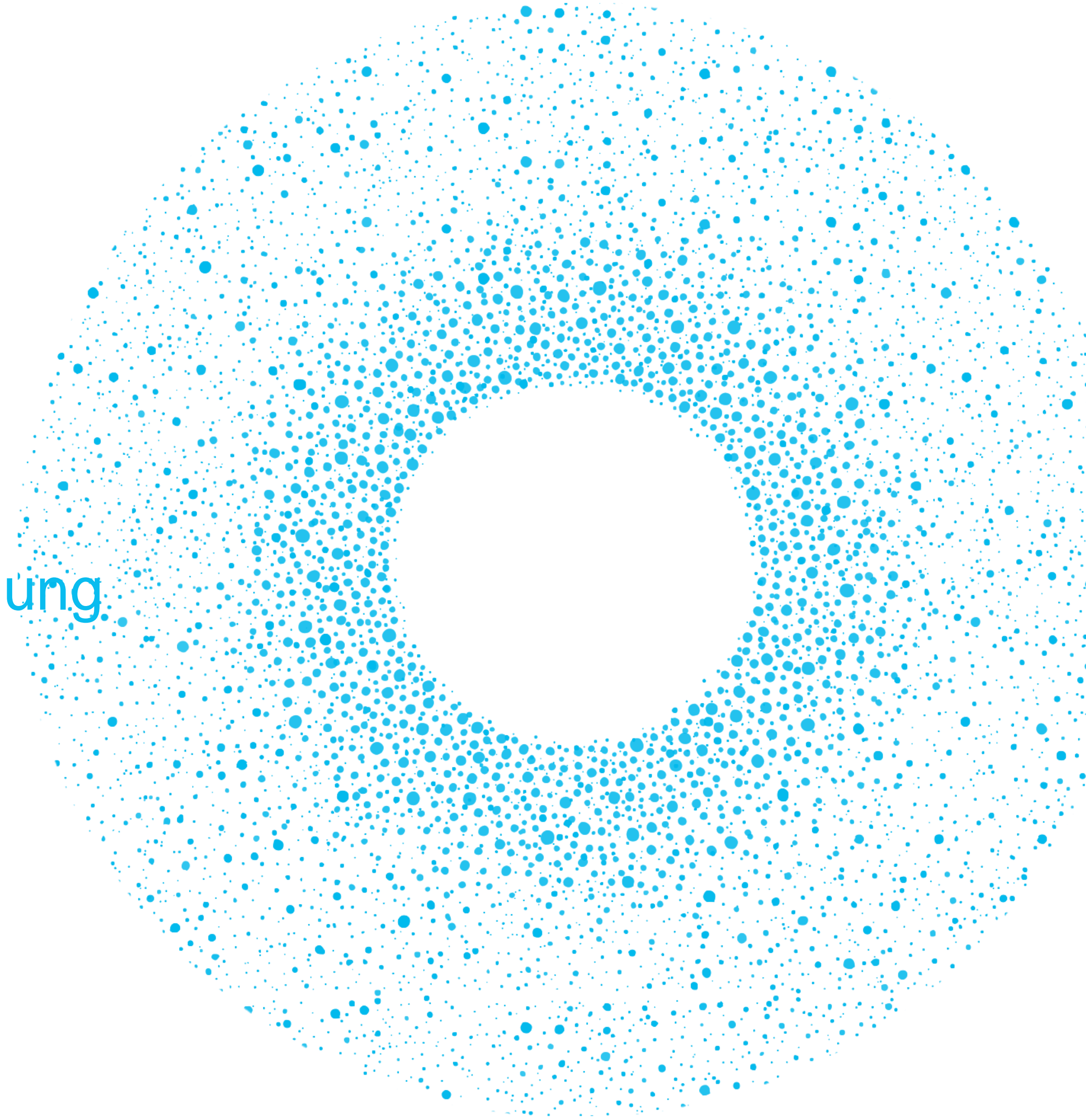
Markus Heckmann | 2018

The Information CompanyTM



Rückblick

Anwendertagung und Mitgliederversammlung
am 26.09.2017 in Düsseldorf



What Comes Next

Update Pack (WSM Service Pack) in 2018

- Customer Priority Enhancements
- Customer Bug Fixes (Normal,...)
- Platform

Hotfix/Patch for WSM 16.0.2 and 11.2.2

- Customer Bug Fixes (Critical, Serious)

New Custom Content Element Example

What Comes Next – Hotfix/Patch

- Hotfixes for Management Server and Delivery Server
 - Fixes for critical support issues
 - Fixes for serious support issues
- Support Lifecycle WSM 11.2.2
 - December 2018
- Support Lifecycle WSM 16.0
 - March 2021



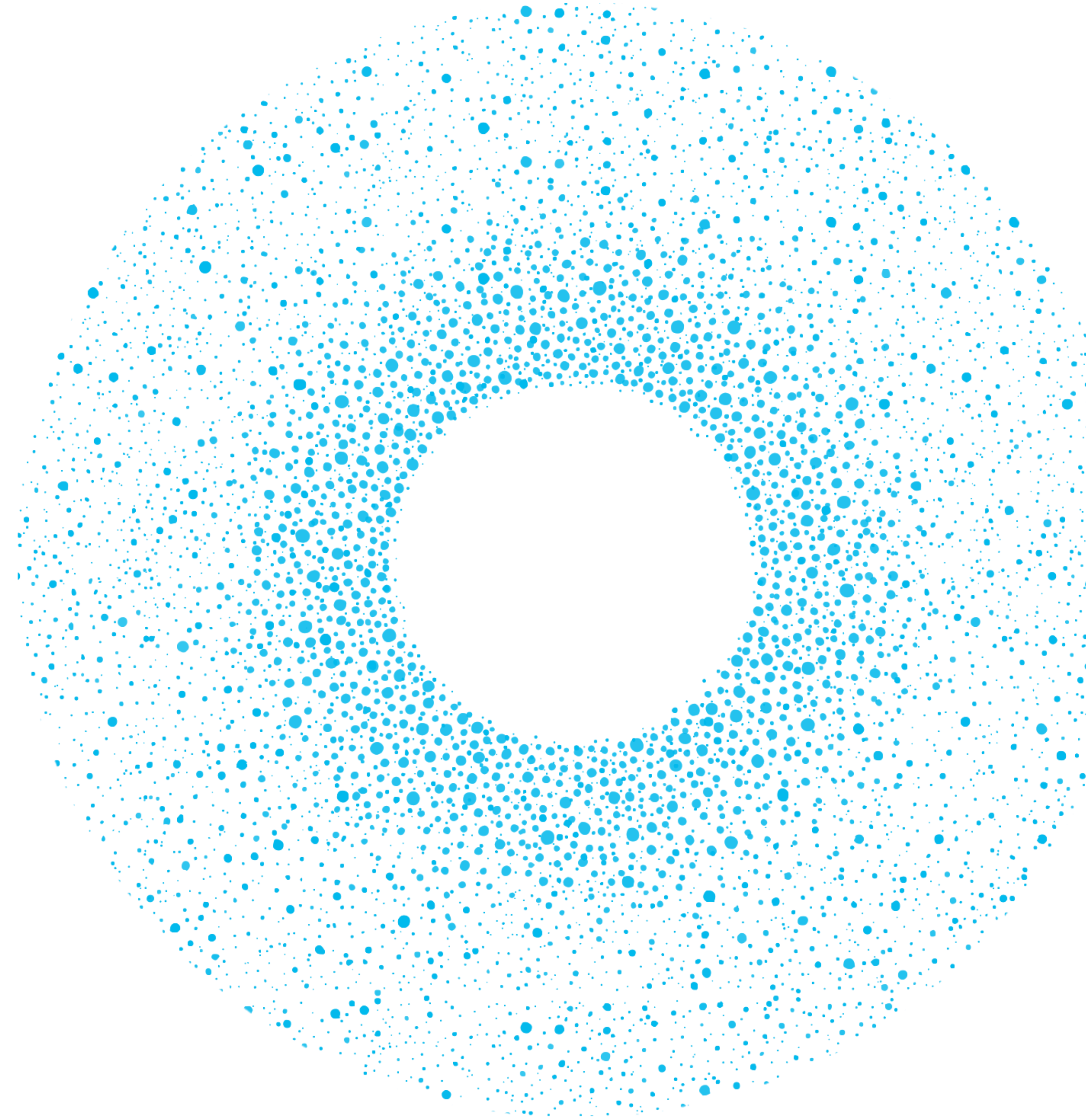
What Comes Next - Update Pack (WSM Service Pack)

- Customer priority enhancements
 - Publish related pages
 - DS: Support SolrCloud 6.6.x
 - Asset Folder
 - More enhancements
 - Publish native json
 - Image processing pipeline
 - Navigation Manager
 - Cluster Messaging and cache
- Bugfixes
 - Fixes for normal support issues



WSM 16 SP3

Planned June 2018



Disclaimer

Certain statements in this presentation constitute forward-looking statements or forward-looking information within the meaning of applicable securities laws (“forward-looking statements”). Such forward-looking statements involve known and unknown risks, uncertainties and other factors that may cause the actual results, performance or achievements of Open Text, or developments in Open Text’s business or in its industry, to differ materially from the anticipated results, performance, achievements or developments expressed or implied by such forward-looking statements. The historical increases in the Company's revenues and earnings do not assure the revenues and earnings will not decrease in the future. Forward-looking statements include all disclosure regarding possible events, conditions or results of operations that is based on assumptions about future economic conditions and courses of action. Forward-looking statements may also include any statement relating to future events, conditions or circumstances. Open Text cautions you not to place undue reliance upon any such forward-looking statements, which speak only as of the date they are made. Forward-looking statements relate to, among other things, changes in the ECM market; the market focus of Open Text, Open Text’s revenue mix and margin targets; Open Text’s operations priorities; and Open Text’s strategy for its products and solutions. The risks and uncertainties that may affect forward-looking statements include, among others, the completion and integration of acquisitions, the possibility of technical, logistical or planning issues in connection with deployments, the continuous commitment of Open Text's customers, demand for Open Text 's products and other risks detailed from time to time in Open Text's filings with the Securities and Exchange Commission and Canadian provincial securities regulators, including Open Text's Annual Report on Form 10-K for the year ended June 30, 2017 and Quarterly Report on Form 10-Q for the quarter ended September 30, 2017. Forward-looking statements are based on management’s current plans, estimates, projections, beliefs and opinions, and the Company does not undertake any obligation to update forward looking statements should assumptions related to these plans, estimates, projections, beliefs and opinions change.

Product Roadmap

Web Site Management

Version: 16.0.3

Planned: June 2018

✓ **Publishing Content**

- Enhanced settings to reduce publishing time
- Enhancements to the publication of related pages

✓ **Navigation Manager**

- Improvements in the usability of the Navigation Manager user interface for SmartEdit

✓ **Asset Management**

- Support of Microsoft SQL Server file stream storage
- Support of user-defined attributes of type date

✓ **Platform Support**

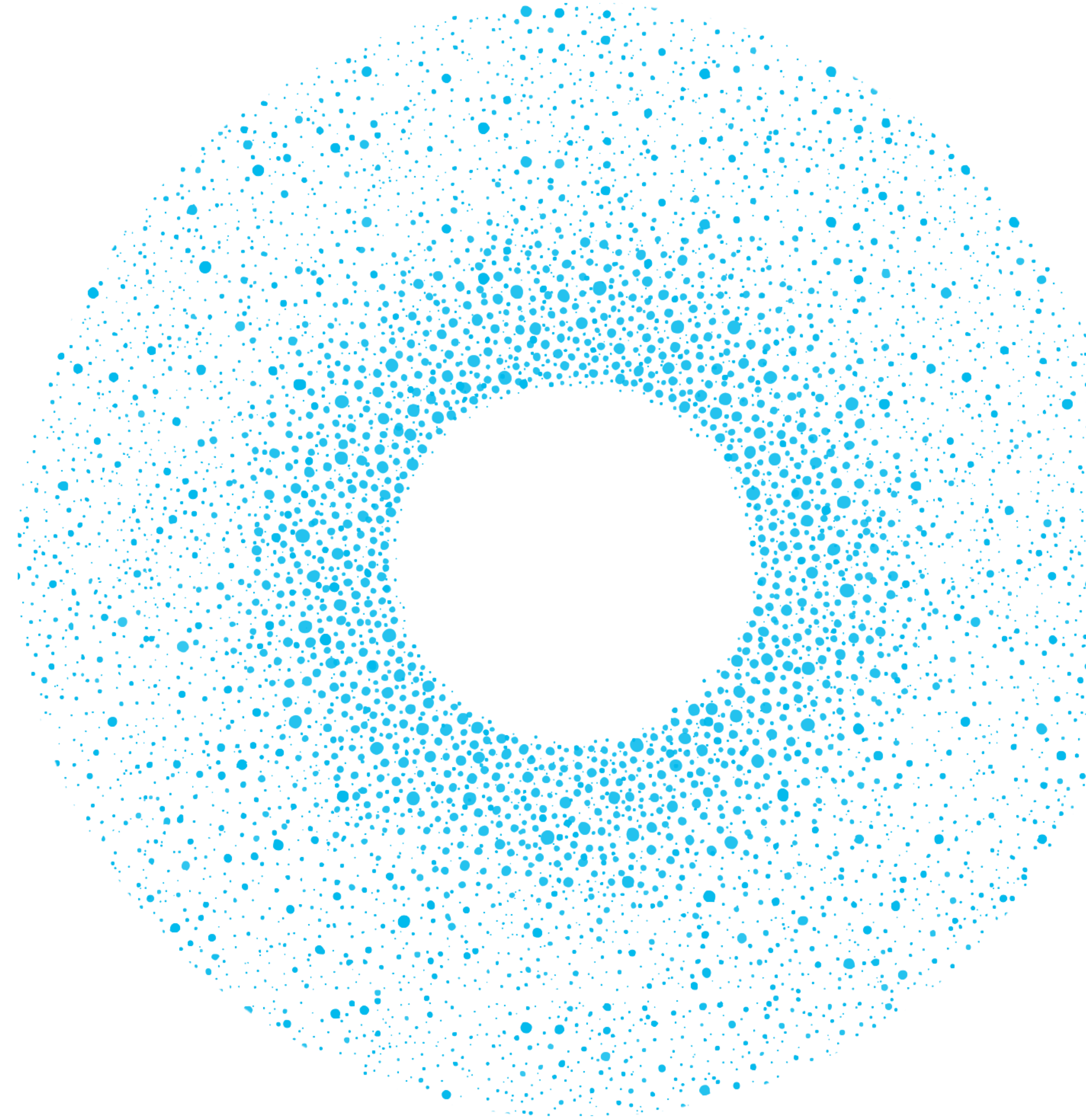
- Microsoft SQL Server 2017
- Apache Solr 6.6.x and 7.x and SolrCloud

What Comes Next - Update Pack (WSM Service Pack)

- Customer priority enhancements
 - Publish related pages
 - DS: Support SolrCloud 6.6.x and 7.x
 - Asset Folder
 - Support MS SQL FILESTREAM
 - User define attribute type date
- More enhancements
 - Publish native json
 - Image processing pipeline
 - Navigation Manager
 - Cluster Messaging and cache
 - MS SQL 2017
 - DS: Java 9/10 (18.3) support



Publishing Content



Enhancements to publication of related pages

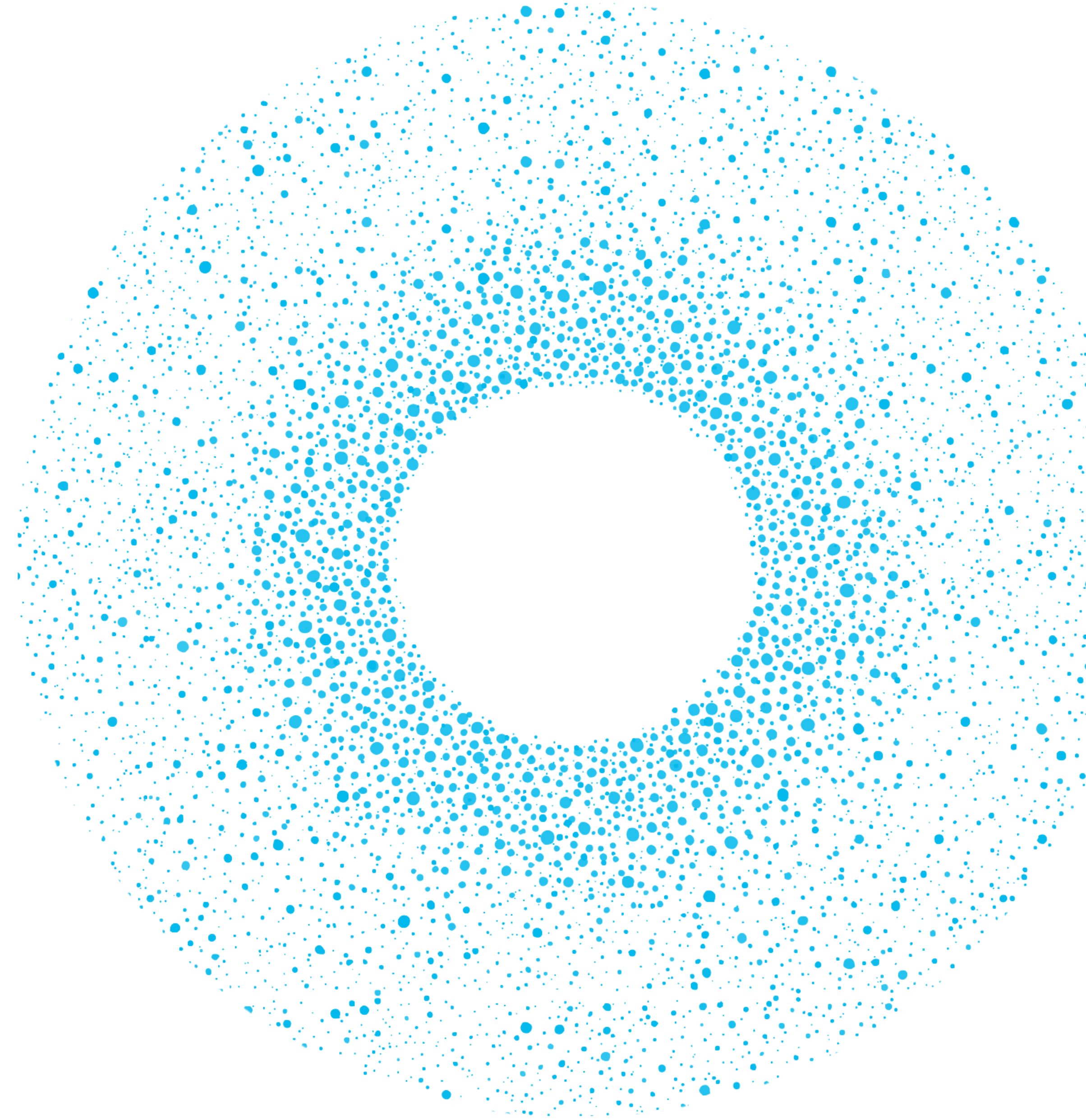
- Customer's issue

In Management Server when publishing a single page, with 'Publish Related Pages' checked it finds close to 400 'More than 100 affected pages found for <GUID>' and it publishes over 5,000 files

Can take hours before first page is published

- Planned enhancements
 - Observe content changes
 - New publishing options
 - Display content changes and all dependency

Asset Management



Support FILESTREAM of SQL Server

- FILESTREAM feature of SQL Server, which allows storage of and efficient access to BLOB data using a combination of SQL Server and the NTFS file system.
- Benefit
 - Publishing performance for large assets
 - Decrease IT costs – FILESTREAM storage can be HDD and not expensive SSD
- Requirements:
 - Folder type Asset
 - DB connection with Windows Authentication

Support user defined attribute of type date

- Site builder can set type for user defined attribute

- String
- Date

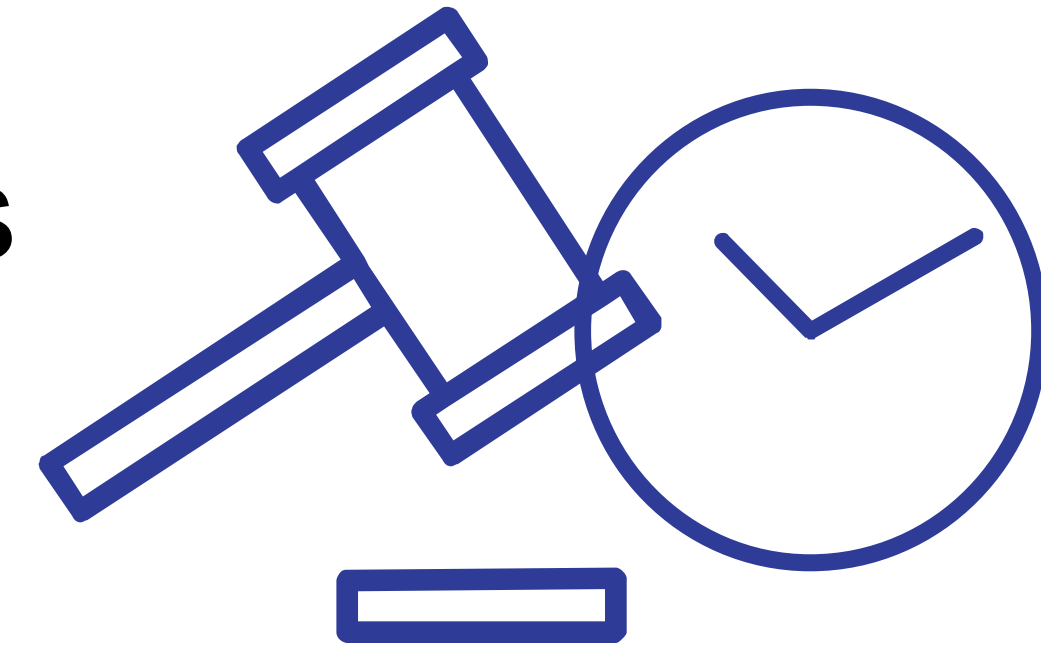
The image shows a composite screenshot of a site builder interface. On the left, there are two overlapping 'Edit Attribute' dialog boxes. The background dialog shows a 'Type' dropdown menu with 'String' selected. The foreground dialog shows 'Date' selected in the 'Type' dropdown, with a date picker icon next to the 'Default value' field. On the right, a 'Metadata' editor is visible, showing a 'Date' field with the value '27/09/2017' and a date picker icon. A calendar widget is open, showing 'January 2014' with the 8th of the month highlighted. The metadata editor also displays other fields like 'Description', 'Image', and 'Asset'.

- Web editors can simple set and edit dates with Datepicker

Support user defined attribute of type date

Use case with Delivery Server: Set validity for assets

- Set dates for “rights to use”
- Publish assets and dates to Delivery Server



Edit Content

ID: standardcontentimpl-3723d3a0-16131f305aa-fd00277ebce4728b

Type: BLOB

Name:

Description:

Group: images

Caching time: minutes

Data in the object cache: Up to the default size Never Always

Full-text search:

Prepare constraints in full-text index:

Validity to


Event definitions

Do not inherit event definitions:

Home / Concepts / Content Validity

Content Validity

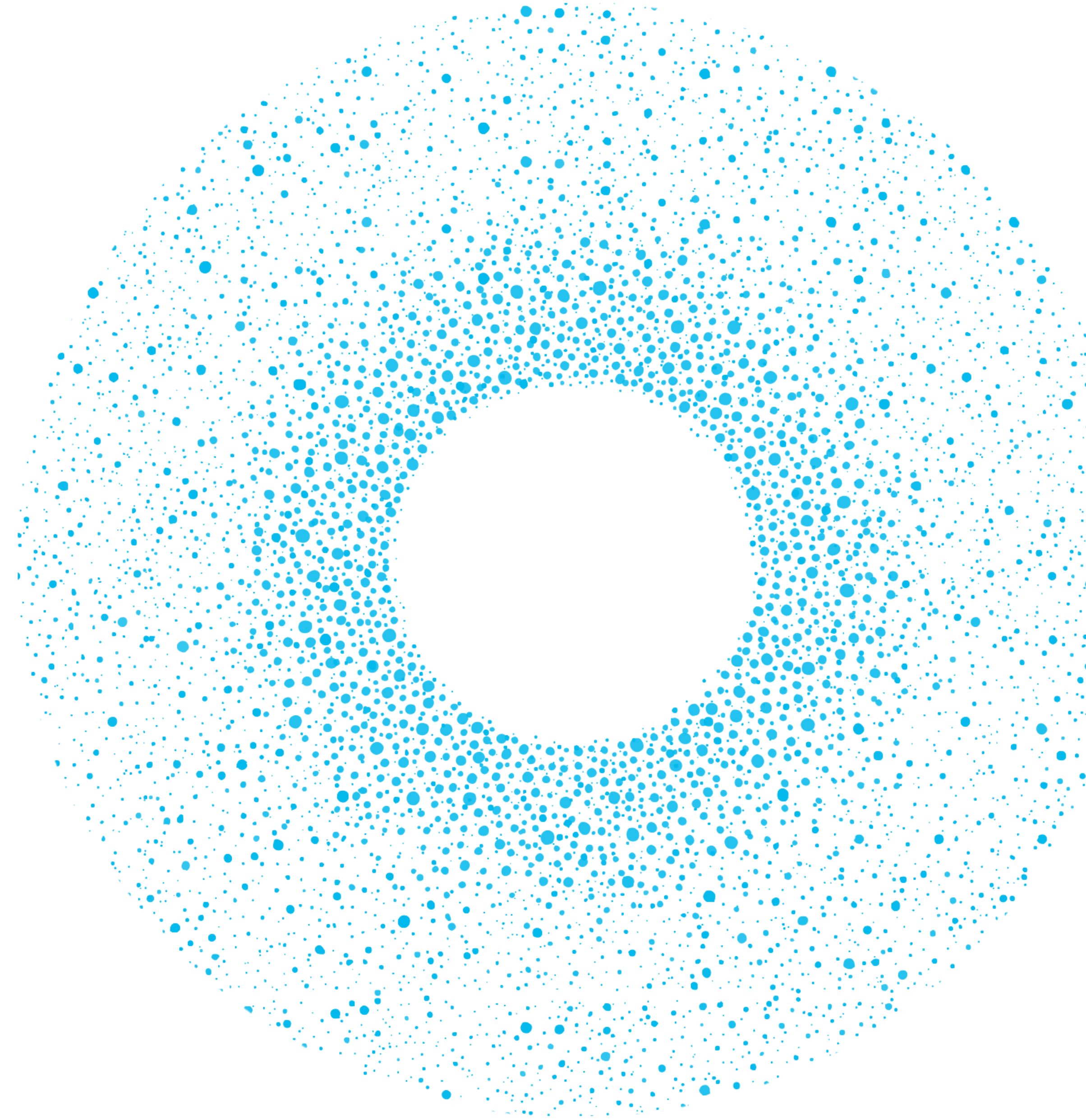
Set the period during which the content item will be valid.



Concepts

- Creating a Small Website
- SmartEdit Concepts
- SmartTree Concepts
- Delivery REST API
- Personalization
- Asset Constraint
- Content Validity

Customer Features



Customer Features

- Content workflow enhancements
 - Customer: Content updates should only be included in the translation process if page already exists in that language variant
 - Conditional workflow reaction

Workflows

Edit Conditional Workflow Reaction

The conditions will be checked in the order specified, and the first case where the condition is met will be applied. If no condition matches, the "Else" case is applied.

Name: Page exists in other language variant?

Condition 1 Name: Already translated in english

If: page exists in English

Else Name: Last Editor, Last Editor Group, Content Class

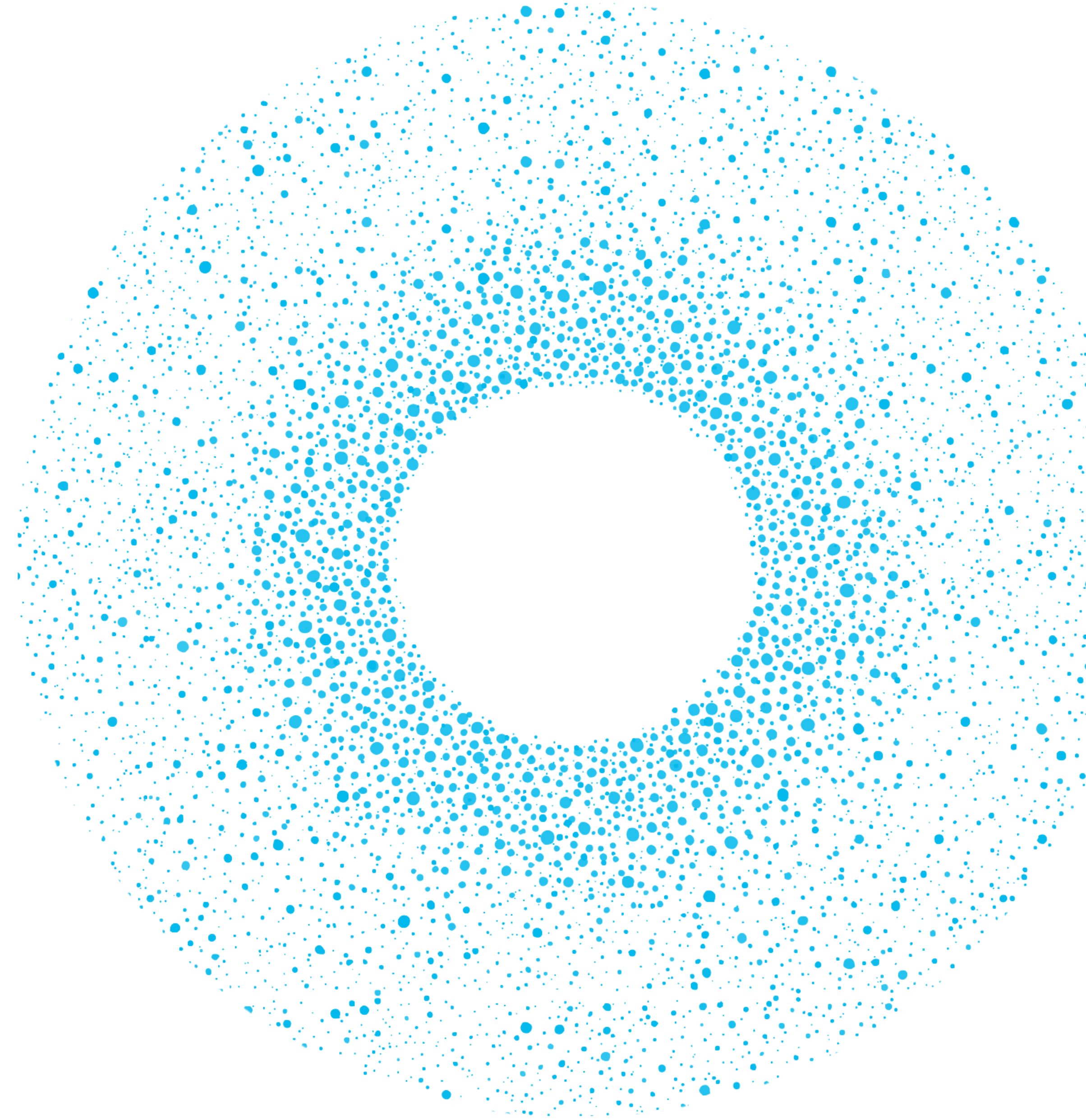
+ Add Condition

Delete Up Down

Transfer to Other Language Variants

or Email

Platform Support

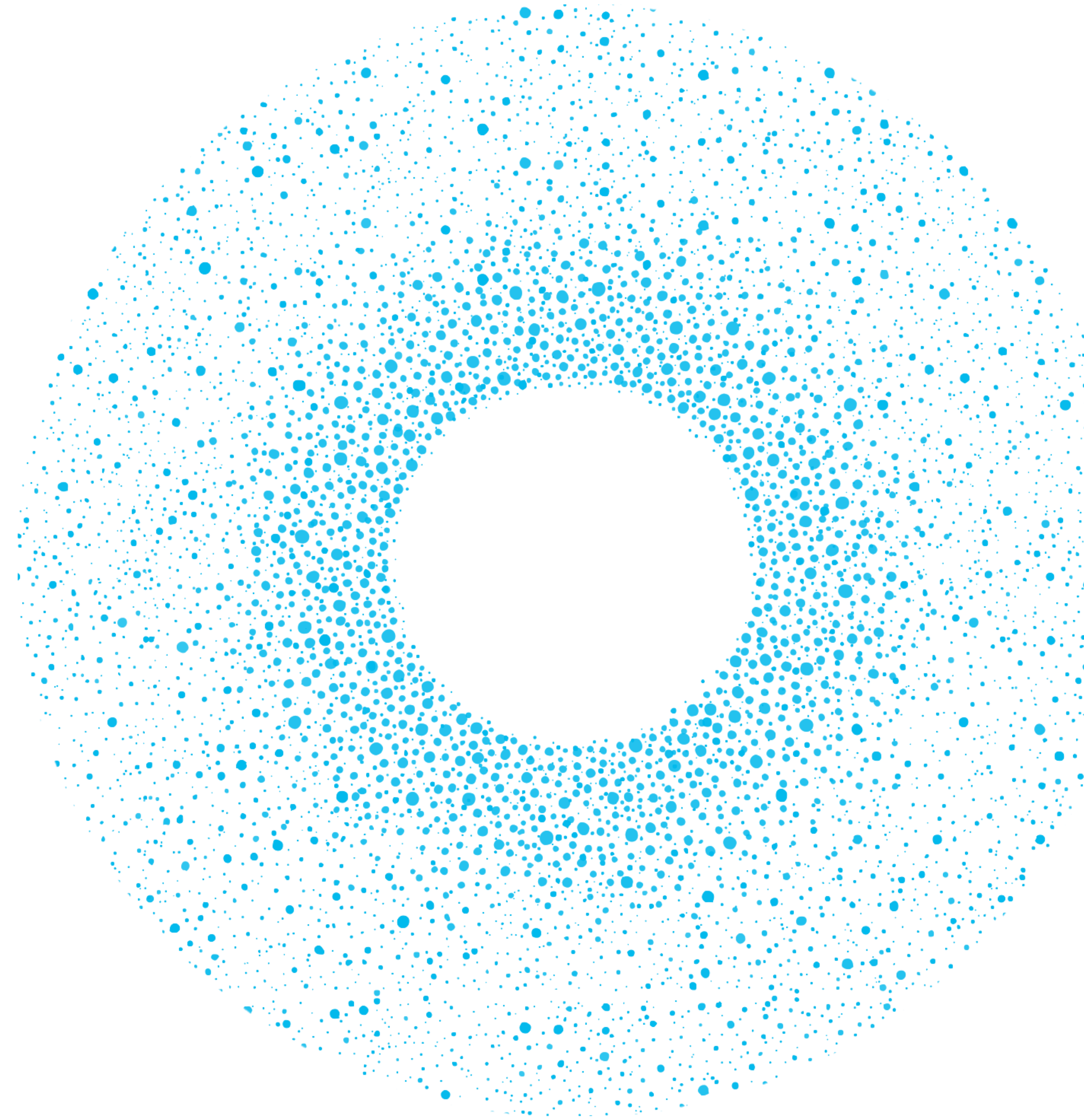


Platform Support

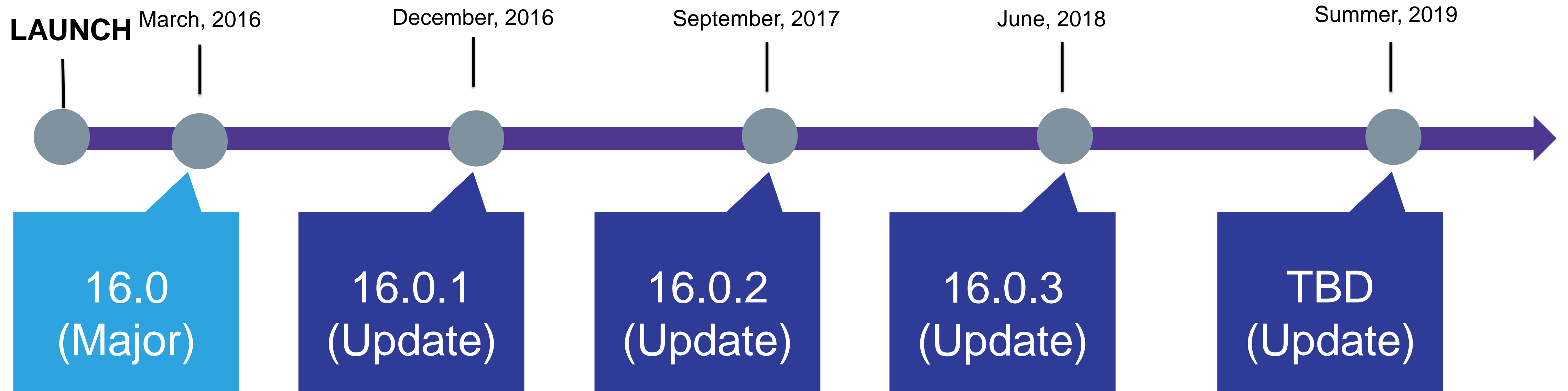
- Support MS SQL Server 2017
 - Support for Windows and Linux operating systems and Docker containers
- Apache Solr 6.6.x, 7.x and SolrCloud
 - Latest Solr version 6.6.x and 7.x
 - Use SolrCloud when you want high scale, fault tolerant, distributed indexing and search capabilities
 - New WSM DS configuration templates
 - German, English, French and Default
 - Configuration templates handled by zookeeper
- Delivery Server - Java 9 / 10 (18.3) support

Roadmap review

Longer term plan



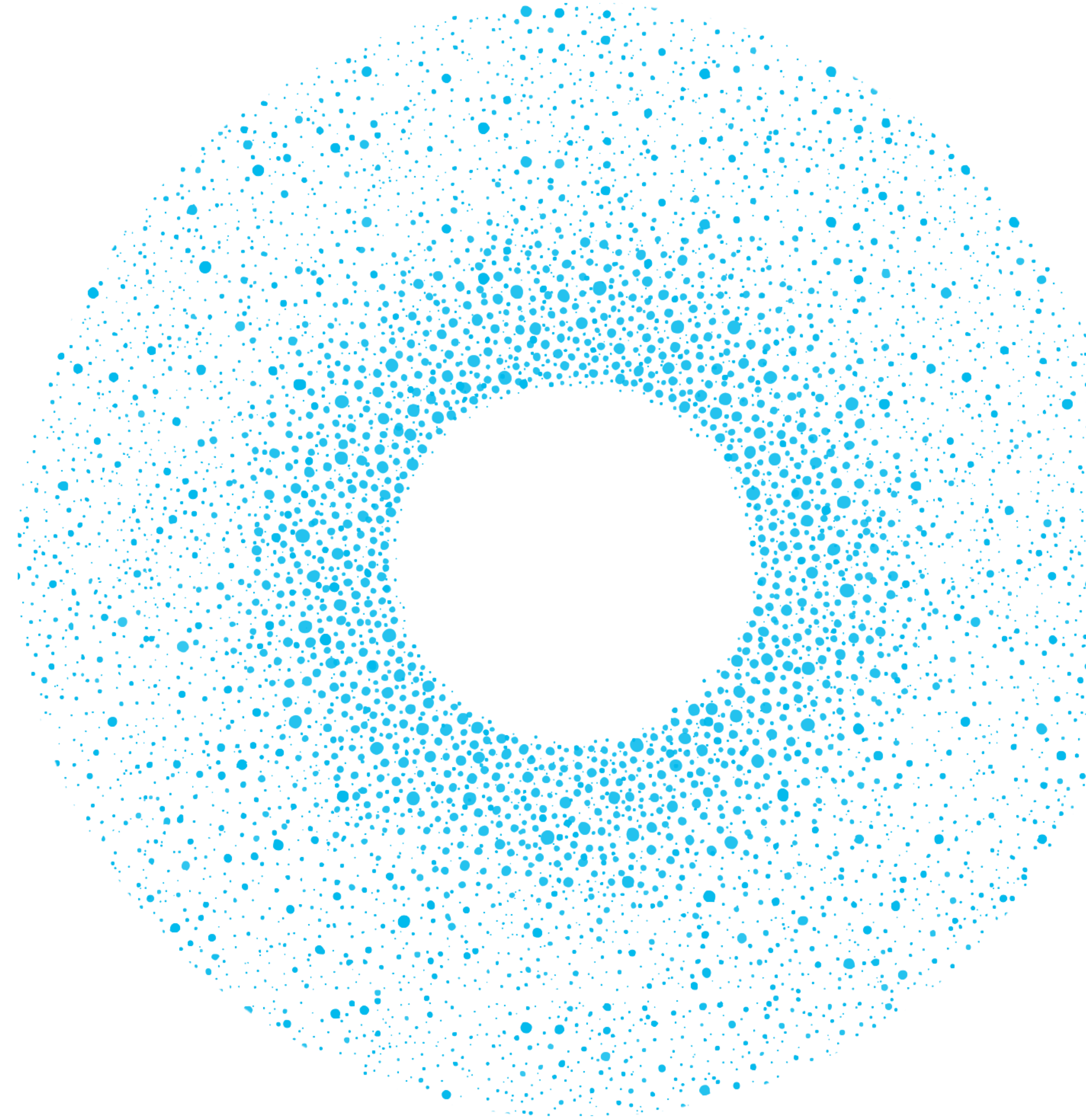
Roadmap – Timeline



Roadmap – Candidate features

- Customer driven feature enhancements
- Delivery Server
 - Platform: Java 11 (18.9-LTS), Solr 8
 - Web archive only installation
- Management Server
 - Image processing pipeline
 - Cluster messaging and cache
- DX MicroServices

Updates



Updates

- Comparison of Asset Manager and Asset Folder
 - <https://knowledge.opentext.com/knowledge/llisapi.dll/Open/69756940>
- Knowledge base article
 - CKEditor and browser spellchecker
 - <https://knowledge.opentext.com/knowledge/cs.dll/kcs/kbarticle/view/KB8261544>
- OT Directory Services - Free for all OT (WSM) customer
 - https://knowledge.opentext.com/knowledge/llisapi.dll/62723507/2017-09-22_OpenText_Directory_Services_16_-_Technical_White_Paper_-_Rev._5.pdf?func=doc.Fetch&nodeid=62723507

JOIN US!

opentext™ Innovation Tour 2018

Tour dates

Tokyo

February 22, 2018

Paris

April 10, 2018

[Register now](#)

Amsterdam

April 18, 2018

[Register now](#)

Singapore

February 27, 2018

[Register now](#)

London

April 12, 2018

[Register now](#)

Stockholm

April 20, 2018

[Register now](#)

Sydney

March 1, 2018

[Register now](#)

Munich

April 16, 2018

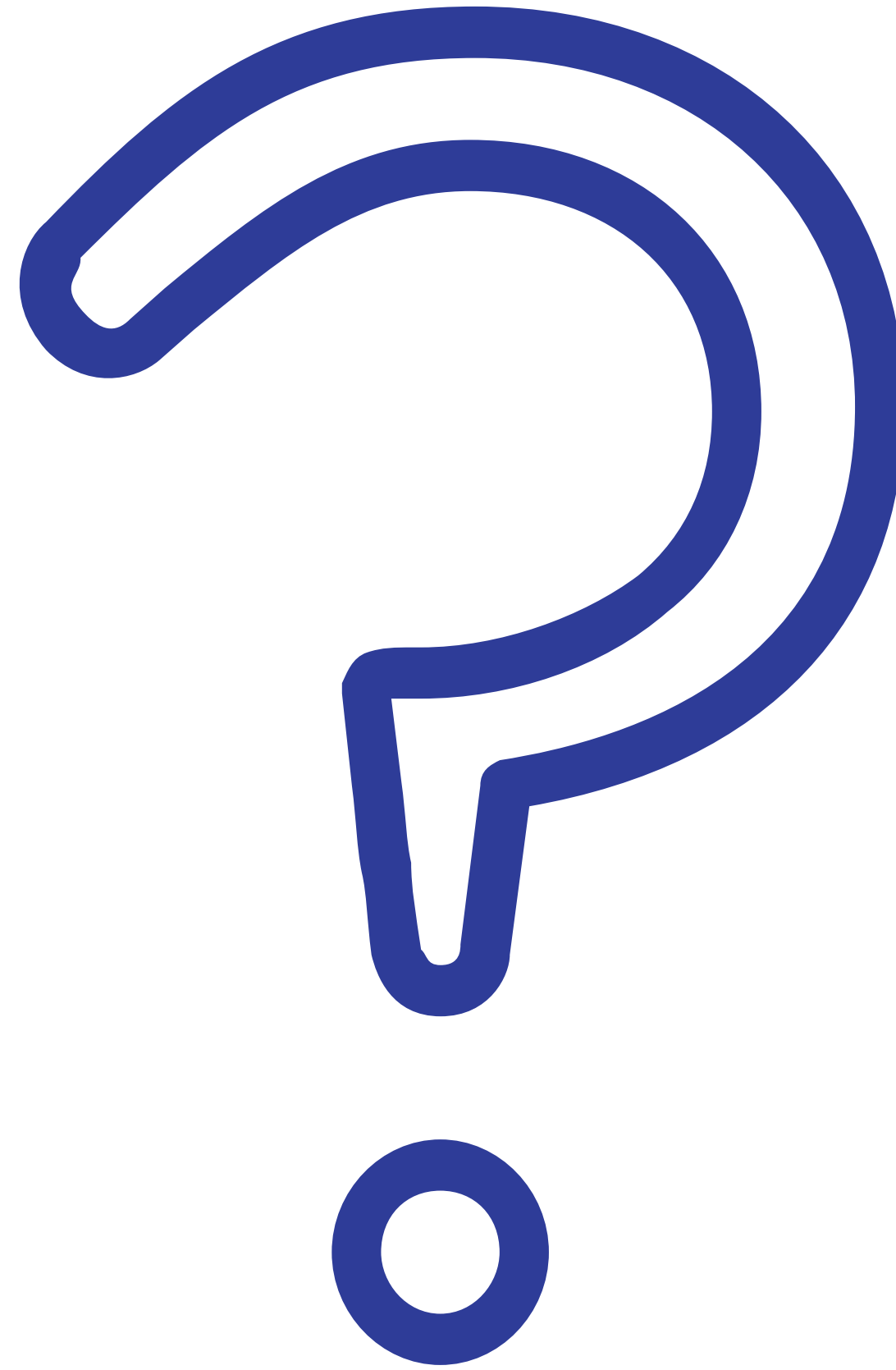
[Register now](#)

Johannesburg

May 30, 2018

www.opentext.com/innovationtour

opentext™



opentext™

Thank you



twitter.com/opentext



facebook.com/opentext



linkedin.com/company/opentext

opentext.com